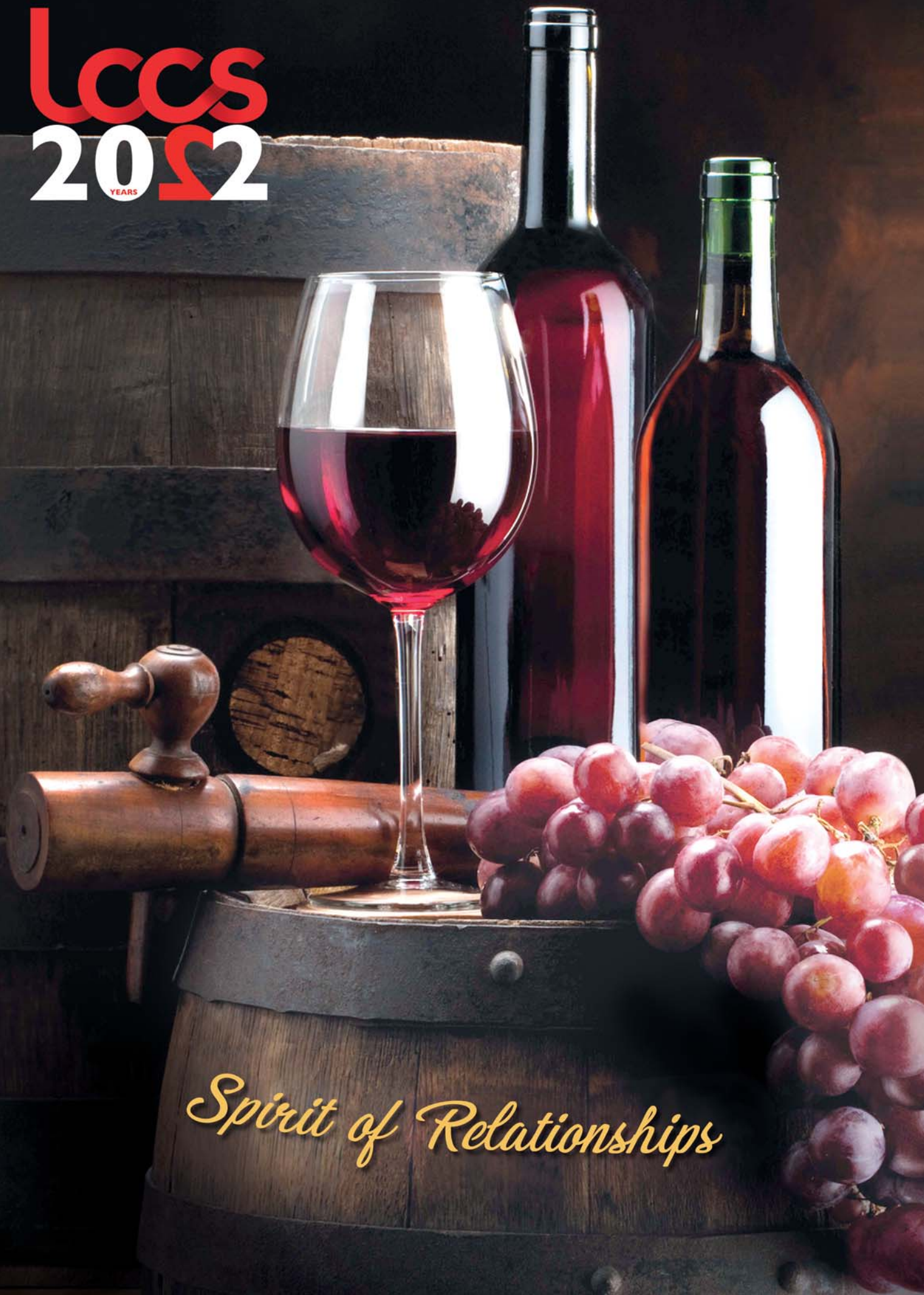


LCCS
2022
YEARS



Spirit of Relationships



The LCCS Logo sits on top of 2022 as the year signifies the foundation upon which we have and will continue to build our work, with the 'years' inside the '20' being a nod to the 20th anniversary milestone. The inverted '22' forms a heart shape which represents the 'Spirit of Relationships'.

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In my 15 years of growing with LCCS, the journey has been one of valleys and mountain top experiences. From living through a financial crisis when LCCS was left with half a month of reserves in 2014, to being recognised by Kincentric as one of the best employers in the social service sector in 2021. Regardless of valleys or mountain tops, it was not as much the 'what' but rather 'who' I was journeying with that mattered more.

Relationships became not just the priority of our mission, but it also was the driving force from which the colleagues at LCCS derive energy, drive and conviction. Daniel Ang, founder of LCCS, modelled relational leadership, never shunning away from difficult conversations that challenge and sharpen our understanding of why we do what we do, and why it matters. As Terry O'Connell often reminds us, unless we know our 'why', our 'what' and 'how' remains more of the same.

As we look ahead to the next decade and beyond, LCCS is well positioned to drive the restorative movement and ministry of reconciliation towards individuals and communities who are hurting. May we be faithful stewards who never lose sight of the hope and beauty of restored relationships and relationally rich communities.

Mr Justin Mui
Executive Director of LCCS





My heartiest congratulations to LCCS on their 20th Anniversary Celebration. The theme 'Spirit of Relationships' is an apt summary of the essence and spirit of LCCS and what they stand for. By being a voice for restorative practice, LCCS embodies the message of healing and restoration not just in working with beneficiaries but working with each other as colleagues. It is a testament of walking the talk that they were awarded by Kincentric, a worldwide organisation in people practice, as one of the best employers in the social service sector.

It was not until 2006 that LCCS began their journey in restorative practice, after learning of the process from Professor Dr Dennis Wong who was speaking about his work in bullying intervention. This spurred an interest that led to one year of research and reading that finally culminated with LCCS connecting with Terry O'Connell who is a world pioneer in the restorative movement. Terry O'Connell's generous spirit of sharing guided LCCS in their journey by connecting them with the giants of the movement like John Braithwaite, International Institute for Restorative Practices and many others.

It is heartening to see how that journey has evolved and taken root under Justin and his team in Singapore. The journey has taken LCCS from the MOE schools to MSF Probations, Corrections and Rehabilitations, Singapore Prison Service and now to the community working with family violence and resolving conflicts between neighbours and in the workplace.

At the heart of this work is the gospel message of healing and forgiveness in relationships. Just as we need God's forgiveness, people will be happier when they learn to forgive and heal their hurts in relationships. LCCS carries that message on behalf of the Lutheran Church in Singapore to the community.

As LCCS celebrates their 20th Anniversary, may they continue to carry the torch in the community with the message that relationships matter!

Mr Daniel Ang
Executive Director for the Singapore Chapter
of the Ronald McDonald House Charities



Mr Daniel Ang (left) & Mr Terry O'Connell (right)

When I invited Daniel Ang to Australia in 2008, it marked the start of a wonderful collaborative relationship that continues to flourish today. Daniel viewed restorative as integral to his faith and as such a 'way of being' which highlights the importance of values driven practice. LCCS has proven to be a 'critical friend' and an organisation that is constantly pushing the restoration boundaries. LCCS recent Conference is testimony to its standing within the Restorative Movement. The line-up of outstanding national and international presenters speaks volumes in that regard.

Twenty years on LCCS has become an exemplary restorative organisation. It has played a significant role in the evolution of restorative justice/practice from a program to a relational practice with application in everyday life. Under the inspirational leadership of Justin Mui and supported by an outstanding group of practitioners, LCCS is well placed to become a significant influence at all levels of Singapore society. With the world seemingly imploding there is an urgent need for a new conversation, one that focuses on what matters. No one is better placed than LCCS to provide the lead on how to best respond to this critical challenge.

Mr Terry O'Connell
Relationships Sommelier
Former director of Real Justice Australia, a division of the
International Institute for Restorative Practices (IIRP)



Mr Mah Bow Tan was a member of the governing People's Action Party (PAP) and an elected Member of Parliament representing the Tampines East ward of Tampines GRC from 1988 to 2015. In Parliament, he was Leader of the House from 2007 to 2011. He also held the Cabinet positions of Minister for Communications (1991-1999), Minister for the Environment (1993-1995), and Minister for National Development (1999-2011) before retiring from politics just before the 2015 general election.

The quality and strength of human relationships determines all our interactions, whether it be one-on-one, within families, organisations, communities or nations. That is why the work of the Lutheran Community Care Services (LCCS) is so important. LCCS' tagline 'Relationships Matter' neatly sums up its work, which is to strengthen relationships between members of the family and the community. This work is even more important as we go through tough times, times which test our physical and mental health and affect our livelihoods. Amidst this adversity, LCCS is giving hope to many, the hope that springs from people who trust and have faith in one another.

As LCCS celebrates its 20th anniversary, its approach to improve relationships both proactively and responsively has steadily touched an increasing number of individuals, from children and youth to families, neighbourhoods, and the corporate workplace.

I am sure this passion and resolve to Break The Hurt Cycle, which the LCCS Team commits to wholeheartedly, will continue to positively influence and restore many more lives in the years ahead.

I urge everyone who can to support their work, and through them, help more troubled lives regain hope in themselves and their society.

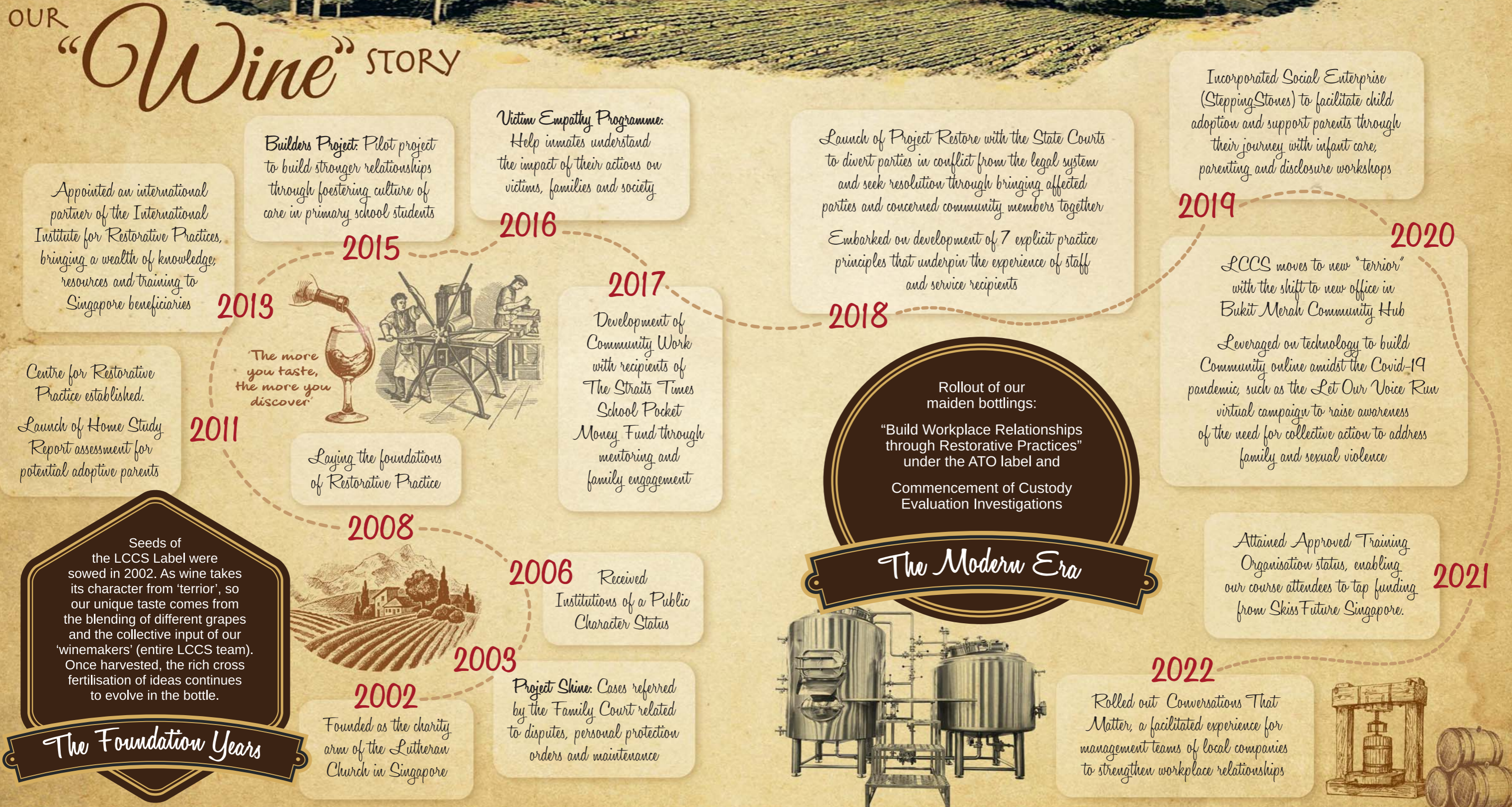
Mr Mah Bow Tan



Vintage Years

OF "CHATEAU LCCS"

OUR "Wine" STORY



The Foundation Years

Seeds of the LCCS Label were sowed in 2002. As wine takes its character from 'terrior', so our unique taste comes from the blending of different grapes and the collective input of our 'winemakers' (entire LCCS team). Once harvested, the rich cross fertilisation of ideas continues to evolve in the bottle.

Centre for Restorative Practice established.
Launch of Home Study Report assessment for potential adoptive parents

Appointed an international partner of the International Institute for Restorative Practices, bringing a wealth of knowledge, resources and training to Singapore beneficiaries

2013
Builders Project: Pilot project to build stronger relationships through foestering culture of care in primary school students



2011
Laying the foundations of Restorative Practice



2008
2002
Founded as the charity arm of the Lutheran Church in Singapore

2016
Victim Empathy Programme: Help inmates understand the impact of their actions on victims, families and society

2017
Development of Community Work with recipients of The Straits Times School Pocket Money Fund through mentoring and family engagement

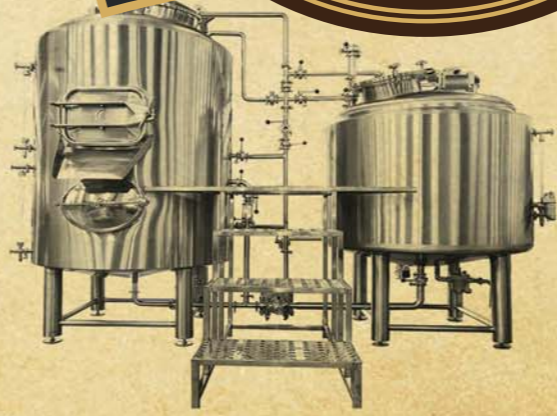
2006
Received Institutions of a Public Character Status

2003
Project Shine: Cases referred by the Family Court related to disputes, personal protection orders and maintenance

2018
Launch of Project Restore with the State Courts to divert parties in conflict from the legal system and seek resolution through bringing affected parties and concerned community members together
Embarked on development of 7 explicit practice principles that underpin the experience of staff and service recipients

2019
Rollout of our maiden bottlings:
"Build Workplace Relationships through Restorative Practices" under the ATO label and
Commencement of Custody Evaluation Investigations

The Modern Era



2022
Rolled out Conversations That Matter, a facilitated experience for management teams of local companies to strengthen workplace relationships

2019
Incorporated Social Enterprise (SteppingStones) to facilitate child adoption and support parents through their journey with infant care, parenting and disclosure workshops

2020
LCCS moves to new "terrior" with the shift to new office in Bukit Merah Community Hub
Leveraged on technology to build Community online amidst the Covid-19 pandemic, such as the Let Our Voice Run virtual campaign to raise awareness of the need for collective action to address family and sexual violence

2021
Attained Approved Training Organisation status, enabling our course attendees to tap funding from SkillsFuture Singapore.



The Spirit of

Relational Culture and Inclusion

In 2014, LCCS experienced a 'drought' and our worst crisis to date when we lost a major source of programme funding. Reserves had dwindled to less than a month's worth. Just as pressing of grapes is part of the process of producing wine, LCCS was hard-pressed to continue serving those in need while being concerned about our own sustenance. We emerged through the difficult and dark times with stronger collegial relationships, deeper personal convictions, and greater clarity of purpose.

Drawing a parallel from winemakers, who have a toolkit of techniques to deal with challenging environment in poor vintage years, the LCCS team demonstrated adaptation and creativity in pivoting our approach and procedures in the radically changed practice environment brought on by COVID-19 in 2020-2022, by working together.

An example of this is delivering programmes in the virtual space such as training sessions via Zoom.

For our Social Enterprise SteppingStones which focuses on child adoption, the COVID-19 period was especially challenging as it was not possible to bring in children born in foreign countries to be matched with Singaporean adoptive parents. In line with our modus operandi to "Find Another Way", we opened up a new avenue and managed to facilitate adoptions with children born to foreign mothers who were already in Singapore.





OUR WINE MAKERS



VICKI SIA • 2020



JUSTIN MUI • 2010



SEBASTIAN TEO • 2019



JANIE JOSEPH • 2021



PETER TAN • 2021



EULENE TOH • 2010



JAMES LIM • 2012



MARY WONG • 2021



EMBLETON LIAN • 2018



MANDY LEE • 2016



PHUA CHAI GIM • 2015



LI ENCI • 2015



NIGEL LEE • 2018



AUDRA TAN • 2021



AMANDA YAW • 2012



LEONARD NG • 2015



JACOB TAY • 2020



JOSIAH YEOH • 2020



KEK SEOW LING • 2021



DEBORAH WAN • 2019



KELVIN TAN • 2021



JONATHAN TAN • 2019



JANICE CHEONG • 2017



CARL CHAN • 2019



Highlight our key thrust of Equipping Empowered Individuals. In this context, empowering means providing interested people with the skills and knowledge to make a positive impact by restoring, building and strengthening relationships, thereby serving families, schools, institutes, residential homes and various organisations to restore relationships.

Drawing a parallel to wine making.....

It is exactly along these lines that this afternoon, we've curated for you 3 wines where we believe the differences are mainly due to the positive intervention of motivated winemakers and owners at the respective chateaus over the past several decades, if not centuries. They are the 3 Leoville wines: *Leoville Las Cases, Leoville Barton, Leoville Poyferre.*



As can be seen from the names, they all originated from one larger parcel of land "Leoville" which was split up into 3 smaller plots after the French Revolution. So the origins were essentially the same in terms of terroir and climate which have a bearing on how the wine tastes. Another common denominator is that these bottles are all from the 2002 vintage:



In summary, this makes it an interesting theme for our event: **same origin, different outcome because of different input/ influence.**



Our key thrust of Building Connected Communities was highlighted, where we create platforms to build meaningful connections within the community, leading to impactful co-created solutions driven by community leadership and members taking ownership of their issues, such as the Builders Project by our Schools Domain, Project Lift by Our Community Domain as well as the initiative by our Social Enterprise arm SteppingStones to help families cope with caring for their special needs children.

Our ethos in Building Connected Communities is that "Not One of Us is Better than All of Us" which resonates with the twin approaches of individual craftsmanship and collective contributions at The Balvenie, which the distillery utilises to turn years of hindsight into foresight.

EVENTS ON 13 AUGUST 2022 **Digital Art**
 VENUE : CAFÉ ONE O
 ORCHARD CENTRAL, 181 ORCHARD ROAD
 #10-01, SINGAPORE 238896
 TIME : 1PM TO 5PM
 BUFFET LUNCH

Let's Connect Communicate Surprises

PRIVATE INVITATION ONLY

Digital Art

13 AUGUST 2022 • CAFÉ ONE O

Donors:
 Approximately
20

Showcase our key trust of Advocating a Restorative Movement, with 10 sets of 15 relationship blocks made by LCCS staff, given as a benefit for a donation of at least \$500.

Although these relationship blocks are physical art pieces, this event is called This Digital Art as it celebrates our ongoing project to become one of the pioneer Social Service Agencies to accept cryptocurrency for future donations.



GALA DINNER

Grand Hyatt Singapore, The Gallery Ballroom
 250 guests (25 tables)

2 SEPTEMBER 2022

GUEST OF HONOUR: MR MAH BOW TAN



LCCS 2022

Lutheran Community Care Services
20TH ANNIVERSARY GALA DINNER
 2ND SEPTEMBER 2022

GUEST-OF-HONOUR MR MAH BOW TAN

GRAND HYATT HOTEL
 10 SCOTTS RD S(228211)

Come at 6pm to connect through LCCS flavoured special cocktail and walk through the auction items gallery.

CELEBRATING THE SPIRIT OF RELATIONSHIPS

CAPSTONE
 20TH ANNIVERSARY EVENT
 HELD ON THE ACTUAL
 20TH 'BIRTHDAY' OF LCCS
 WHICH WAS FOUNDED ON
 2 SEPTEMBER 2002

In keeping with the Spirit of Relationships, we concocted our own anniversary cocktail the "Echidna". The 'Echidna' consists of spritz (soda water), aperol and another secret ingredient. Its reddish hue represents blood, which is symbolic of relationships.

An evening of celebration with performances and fundraising through donations and auction items such as watch, paintings, wines, a unique flight experience over Singapore in a private aircraft and jewellery.

FUTURE
VINTAGES

Eyes on the Horizon



Establish LCCS as a resource hub and think tank for restorative and relational practice innovation

Harness power of people and communities to drive the restorative movement

Develop effective relational people practices that can inspire organisations beyond the social service sector

Embrace cross-sector collaborations in developing new "blends" that are high in social value

RATINGS & REVIEWS

Ultimately, the proof of a wine is in the tasting and the review's given by our beneficiaries attest to the relevance and positive impact that Chateau LCCS has had on the community.

I would like to sincerely thank you and your team for the wonderful workshop. It is the first time my child heard from other children about their adoption journey. He has learned that every adoptee has their own stories and that's what make them special.

ACES Summer Camp, 2022



Thanks LCCS. We received very positive feedback from those who were in the class. And thanks so much for helping our couples.

Foundation of Love, 2022

Invigorating to be working alongside like-minded life-builders and life-changers!
Be a Champion, 2022

Very professional and detailed; clear process. Pleasant experience.

Home Study Report, 2022



The course/test is very informative. We have learnt about not only our partner, but also learn more about ourselves.

Marriage Preparation Programme, 2022

The heart of LCCS is in its people for people. My experiences with LCCS have always been positive and enriching, with programmes that seek to guide, restore and mentor, run by amazing individuals who demonstrate care, attention to detail and who are always willing to go that extra mile!

Classroom Builders, 2022

All in all, the sessions helped to strengthen the bonds between the teacher and the students which I really treasured.

Builders, 2022

The instructors are always encouraging and made sure the class happens in a non-threatening manner.

Builders, 2022

I am highly impressed with the staff of LCCS for their highly committal mentality and above all genuine care for the students. They adopted customised and highly effective strategies to help and engage my students with various issues. They are an astute group of finest certified Social workers I have ever worked with in my two decades as an educator."

Restorative Hub, 2022

It has been a very dedicated and knowledgeable journey with LCCS with all the dedicated staff. Thank you for the helping hand and all the dedication you render for us.

Project Lift, 2022



It was really a great time in this workshop. I really learned a lot of new things which I was not aware.

RP Public Training, 2022

Thanks Steppingstones for being that trusted safe pair of hands which guided us through our adoption journey and beyond! Our world has become more lively and colourful because of you!

Steppingstones Child Adoption, 2021

Project Lift has been great in supporting me to be more independent and teaching me to be a better parent for the good of my daughter.

Project Lift, 2022

Your support meant a lot to us. Thank you so much for being so helpful with everything. I wanted to let you know that you are doing an outstanding job and extremely glad what you are doing to help others.

Project Lift, 2022

I wouldn't have known the many opportunities I had for my future without her help and for that I am truly grateful. My journey with LCCS has been nothing but wonderful. Thank you once again, for the help and support. No words can describe how thankful for you guys.

Project Lift, 2022



Steppingstones has made this adoption process quite seamless. They are on the ball and always half a step in front of the next step..... This little girl is a gift from heaven. We are thankful beyond words...

Florian & Natalie, Adoptive Parents, 2021

Trainers are knowledgeable and engaging. There was a good mixture of interactions."

RP Public Training, 2022

After the three years journey with LCCS, I see my progress from without any job now I'm working with my company for a year plus as a full time staff.

Project Lift, 2022

I am very lucky to meet LCCS. Before project lift, they have been very helpful to help with financial assistance. The social workers are very professional. They would offer a listening ear and very approachable and willing to help. Hope the organisation can continue to help others.

Project Lift, 2022

Great job! Very in depth explanation on each of the key points to be covered on Restorative practices. Really enjoy the fruitful discussions and the many different perspectives from facilitators and participants.

RP Public Training, 2022

We would like to
take this opportunity to thank
and acknowledge

IMPRESSIONS
JEWELLERY CENTRE
Bespoke Fine Jewellery

OMAS DESIGN
STUDIO

ONETWO



Wine Mansion

As well as all supporters, donors, and everyone else who has
contributed to making this 20th anniversary year a 'spirited' one!



LCCS

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